



## **Acceptable Use Policy ("AUP")**

B&B Communications LTD dba Autophone of Laredo (B&B) provides access to its telephone network subject to the following AUP, this Acceptable Use Policy ("AUP") outlines the rules and guidelines governing the use of B&B Communications telephone services. These rules and guidelines are based on the regulations set forth by the Federal Communications Commission (FCC). By using B&B Communications telephone services, you agree to abide by this AUP.

### **1. Prohibited Uses:**

The following uses of B&B Communications telephone services are strictly prohibited: *a. Fraudulent or illegal activities:* Use of B&B Communications telephone services for fraudulent or illegal activities, including but not limited to, unauthorized access to computer networks, copyright infringement, and the transmission of obscene or offensive content. *b. Harassment or abuse:* Use of B&B Communications telephone services to harass, threaten, or abuse any person or entity. *c. Interference with the network:* Any action that interferes with or disrupts the B&B Communications network, including but not limited to, denial of service attacks, hacking, and network scanning. *d. Unauthorized access:* Attempts to access or use B&B Communications telephone services without authorization or to breach security measures. *e. Resale:* Reselling B&B Communications telephone services without prior written consent. *f. Spamming:* The transmission of unsolicited messages or the use of B&B Communications telephone services to send spam. *g. Fraudulent charges:* Any attempt to charge B&B Communications telephone services to a third party without their consent. *h. Providing altered, deceptive, or false information about the identity of the sender or the origin of a message or phone call.*

### **2. Prohibited Devices:**

The following devices are prohibited from use with B&B Communications telephone services: *a. Devices that are not approved:* Devices that are not approved by B&B Communications for use with its telephone services. *b. Harmful devices:* Devices that are harmful to the network or that cause interference, including but not limited to, signal boosters, jammers, and non-certified equipment.

### **3. Monitoring and Enforcement:**

B&B Communications reserves the right to monitor its network and telephone services for compliance with this AUP. Any violation of this AUP may result in immediate suspension or termination of service. B&B Communications may also take legal action against any individual or entity that violates this AUP.

### **4. Changes to the AUP:**

B&B Communications reserves the right to modify this AUP at any time without notice. Users of B&B Communications telephone services should regularly review this AUP to ensure compliance. By using B&B Communications telephone services, you agree to abide by this AUP. If you do not agree to the terms of this AUP, do not use B&B Communications telephone services. B&B reserves the right to take action, up to and including suspension or termination of service, for violation of the AUP. B&B may monitor network activity for compliance with the AUP and to ensure the integrity and security of its network. By using B&B's service, subscribers consent to such monitoring. B&B may also disclose information about subscribers' use of its service to law enforcement or other third parties as necessary to comply with applicable law or to protect B&B's rights, property, or customers. If you have any questions or concerns about the AUP should be directed to B&B's customer support team.

**By using the Provider's telephone services, Customers acknowledge that they have read, understood, and agree to abide by this AUP.**